

Pylontech Cloud User Manual

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About This Manual





Purpose

The manual describes the operation guidance of the Pylontech Cloud and maintenance method of power station equipment. With Pylontech Cloud, you can manage power stations, equipment, alarms, equipment versions, operation reports, and etc.

Target Readers

- Dealers
- Installers
- Users
- Operation Personnel
- After-sales Service Personnel

Explanation of Symbols

Symbol	Description
 DANGER	Danger: Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.
 WARNING	Warning: Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.
 CAUTION	Caution: Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.
 NOTE	Note: Indicates additional information, emphasized contents, or important points helping you use the product better.

System Requirements

Manage Equipment Parameters	
Equipment Type	PV, local controller, PCS, storage battery, electric meter, fire protection system, air-conditioning system, liquid cooling system and other power station equipment.
Max. Access Energy Storage Capacity of a Single Station	≥ 100 GWh
Data Acquisition Parameters	
Acquisition Method	3G, 4G, 5G, WLAN, wired network
Default Data Synchronization Frequency	5 min
Min. Data Synchronization Frequency (To Be Customized)	1 min
Client Environment	
Recommended Browser	Chrome(Recommended), IE11, Safari, Microsoft Edge
Language	Chinese, English
Display Resolution	1920 × 1080、 2560 × 1440

NOTE

- The illustrations in this manual are for reference only. The actual pages prevail.
- If the system interface scaling anomalies occur due to monitor compatibility issues, please hold the Ctrl key (Windows/Linux) or Command key (macOS) while scrolling the mouse wheel forward/backward to dynamically recalibrate the visual layout.

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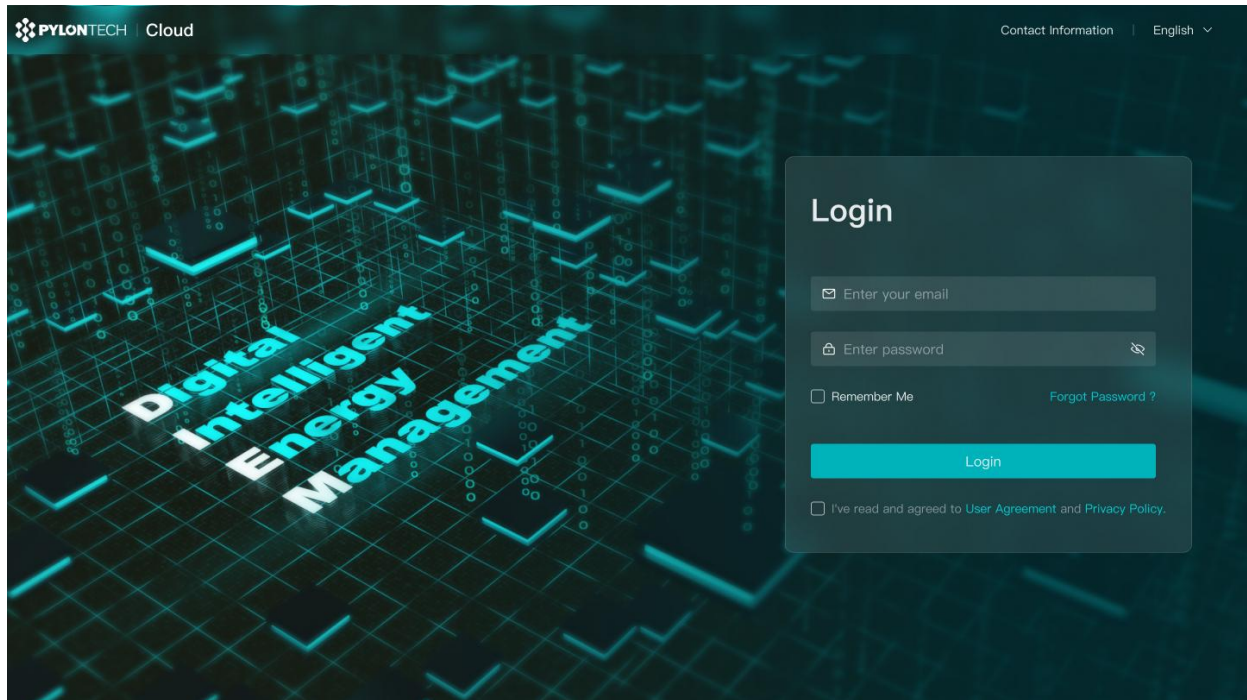
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1 Account Login

1.1 Account Login

Steps

1. Enter the device IP address `http://3.78.235.166:83/login` in the browser.



2. Enter account and password, and click *Sign in*.

NOTE

For account and password, please contact Pylontech Business Section.

1.2 Reset Password

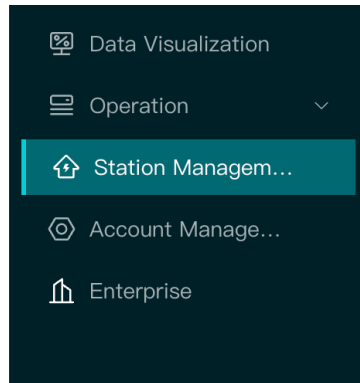
If you forget your password, click *Forgot password?* on the login screen to reset your password via e-mail account.

2 Basic Configuration

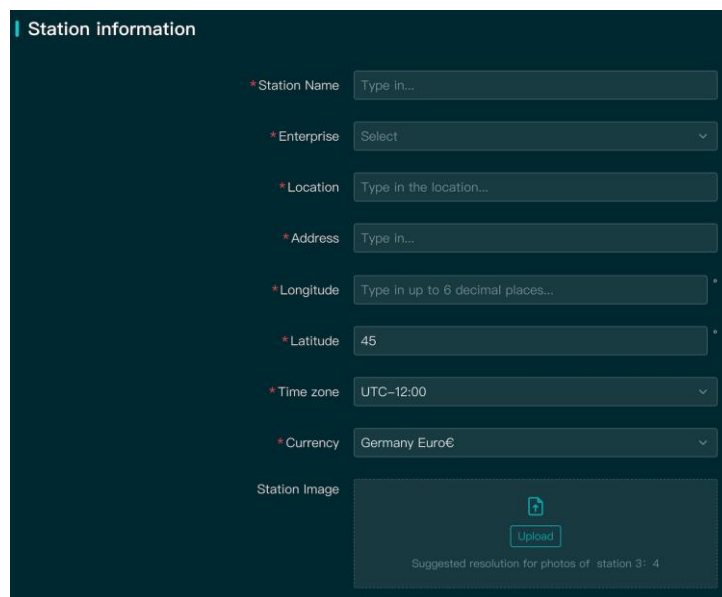
2.1 Add New Station

Steps

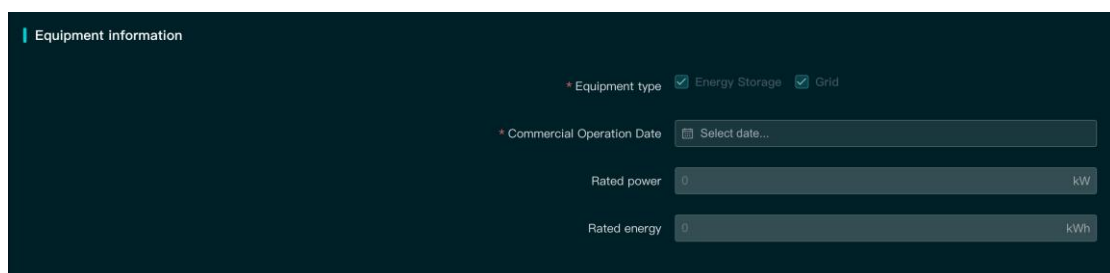
1. Go to *Station Management*.



2. Click *New Station*.
3. Enter station information and upload station image.

A form titled 'Station information' with several input fields and dropdown menus. The fields are: 'Station Name' (text input), 'Enterprise' (dropdown), 'Location' (text input), 'Address' (text input), 'Longitude' (text input), 'Latitude' (text input with '45' entered), 'Time zone' (dropdown with 'UTC-12:00' selected), and 'Currency' (dropdown with 'Germany Euro€' selected). At the bottom, there is a 'Station Image' section with an 'Upload' button and a note: 'Suggested resolution for photos of station 3: 4'.

4. Enter equipment information.

A form titled 'Equipment information' with several input fields and checkboxes. The fields are: 'Equipment type' (checkboxes for 'Energy Storage' and 'Grid', both checked), 'Commercial Operation Date' (calendar icon and 'Select date...'), 'Rated power' (text input with '0' and 'kW' unit), and 'Rated energy' (text input with '0' and 'kWh' unit).

5. Click *Add Grid Connection*, and fill in the pop-up box with grid connection point name.

6. Click *Edit*→*Add Master*, and fill in the pop-up box with info of master device.

Number	Grid Connection Point Name	Amount of Equipment	Action
#1	test	2	Edit Delete View
#2	test	1	Edit Delete View
#3	test	1	Edit Delete View

Equipment type	System Display	Master/Slave	Equipment SN	Main Equipment SN	Product Model	Binding time	Unbind time	Remarks	Action
No Data									

Add Master [X]

Type: Local Controller

* Current equipment SN: [Input Field]

* Product Model: Select [Dropdown]

System Display Name: [Input Field]

Remarks: [Text Area]

[Cancel] [Confirm]

NOTE

- System Display Name: If there are multiple devices of the same type, it is recommended to fill in the display name to distinguish them.
- After the master device is successfully added, the system can automatically import the slave device information.

7. Fill in the station contacts, like contact name, position, telephone and email.

Contact Name	Position	Telephone	Email	Action
[Input Field]	[Input Field]	[Input Field]	[Input Field]	[Input Field]

NOTE

When an alarm event is generated, the system will automatically send the alarm information via contact email to designated contacts based on pre-configured notification settings.

8. Click *Submit*.

2.2 Organization Management

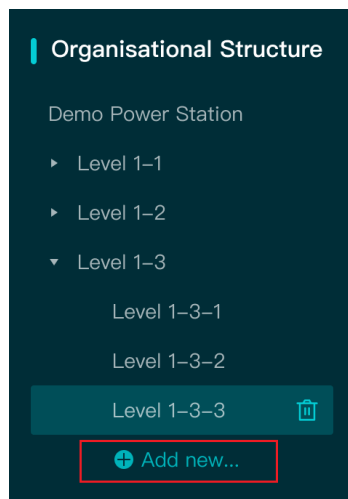
For enterprises with multiple power stations managed by different teams/departments, create department-based organizations in the system and assign specific stations to each. When configuring user accounts, link them to the appropriate organization. Post-configuration, users will only have access to their authorized stations, ensuring enterprise-wide access control.

You can configure the access rights to the power stations for different organizations via organization management.

2.2.1 Add Organization

Steps

1. Go to *Account Management*→*Organisation*.
2. Click *Add New Sub-organization* according to actual needs.

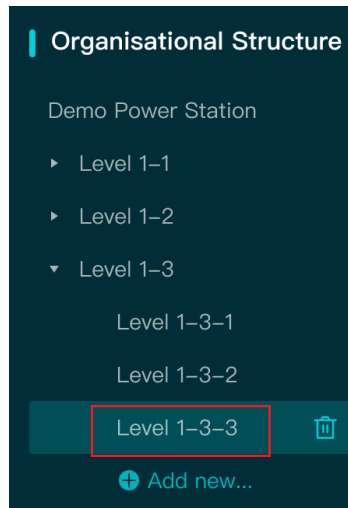


3. Enter Organization Code, Organization Name, Admin, Admin's Email and Admin's phone in the pop-up box.
4. Click *Confirm* to add the organization.

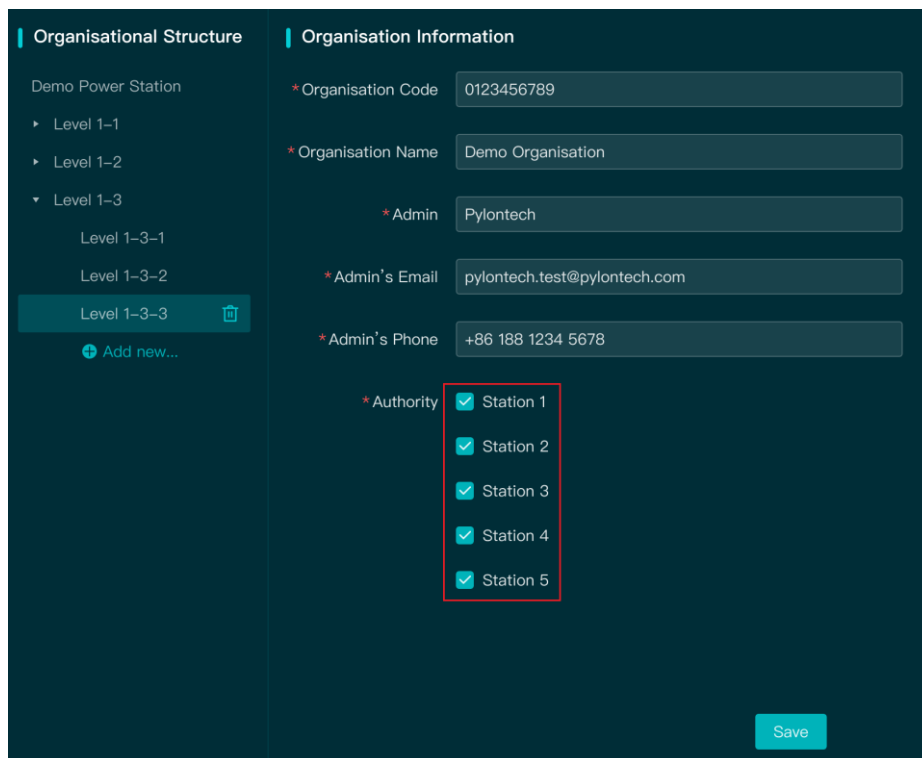
2.2.2 Configure Organization Permissions

Steps

1. Go to *Account Management*→*Organization*.
2. Select the organization.



3. Tickle the power stations to get the access to them.



4. Click *Save*.

2.3 Role Management

You can configure the role's permissions in this system via role management.

This system supports customizing dedicated functionalities for different roles within the enterprise. For example, to restrict technical staff from accessing *Firmware Upgrade*, create a "Technical Staff" role, remove *Firmware Upgrade* permissions in the role settings, and assign relevant accounts to this role. Post-configuration, access to restricted pages is automatically denied.

Additionally, A pre-configured Default Role with full system privileges is available for administrator accounts requiring unrestricted access.

2.3.1 Add New Role & Configure Role Permissions

Steps

1. Go to *Account Management*→*Role Management*.
2. Click *Add Role* to add a new role.
3. Fill in the role name, remarks, and configure the permissions for the role.

NOTE

Tickle *Show all pop-up announcement*, and system information (including alarm information) will be shown in the lower right corner of the interface through the pop-up window.

The screenshot shows the 'Add Role' dialog box. The 'Role' field is set to 'Station Administrators'. The 'Remarks' field is empty. The 'Pop-up' section has a checked checkbox for 'Show all pop-up announcement'. The 'Operation Authority' section is expanded to show a list of permissions, each with a checked checkbox: System Setting, Organisation, Account Management, Role Management, Enterprise, Authority Template, Operation Report, Equipment Version, Station, Operation, and Alarm. The 'Confirm' button is highlighted in red.

4. Click *Confirm*. The role is added successfully and the permissions are configured successfully.

2.4 Account Management

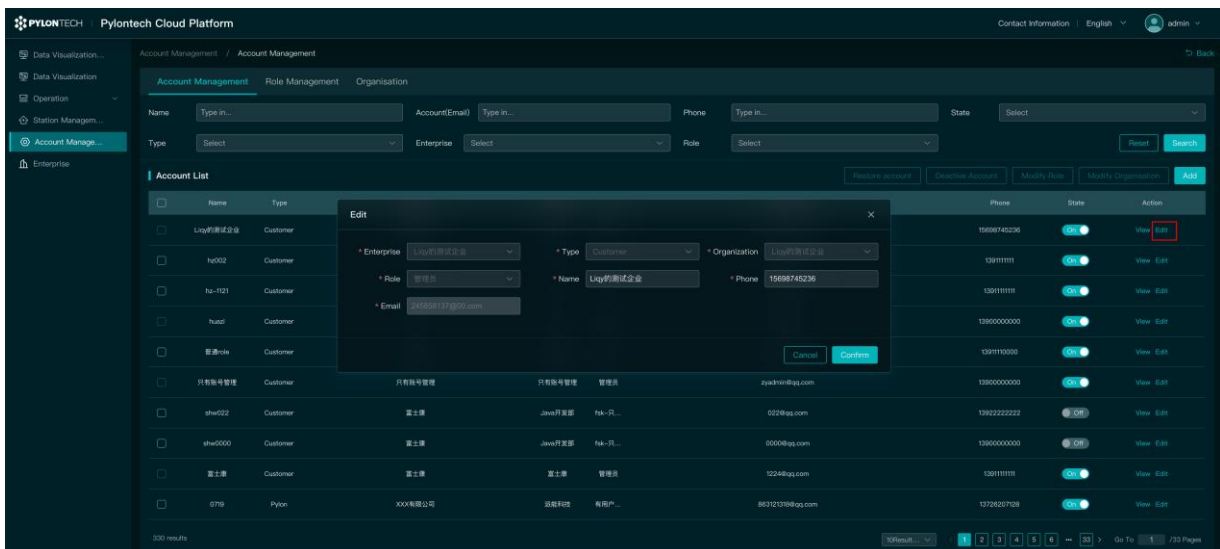
Select an organization and configure roles for this account via account management, such as the employee's organization (see *Section 2.2* Organization Management), role (see *Section 2.3* Role Management), name, and phone number. This feature also supports enabling/disabling employee accounts.

2.4.1 Add New Account

1. Go to *Account Management*.
2. Click *Add* to add an account.
3. Select an organization and role for the account, fill in the name and phone number, and set the login email and password.
4. Click *Confirm*.

2.4.2 Configure Account

1. Go to *Account Management*.
 2. Select an Account.
 3. Click *View* to view account information.
 4. Click *Edit* to edit account information, like account organization, role, and etc.
 - Edit Organization to select an organization for the account.
- Note:** Different organizations can access different power stations.
- Edit Role to configure a role for the account. Note: Different roles have different access to the system.
 - Fill in account basic information, including name, phone and email.



2.5 Enterprise Management

If you are a distributor, use the *Enterprise Management* to create enterprises and dedicated

accounts for your customers. Your customers can use these accounts to create power stations or bind devices. For legal rights and privacy protection, distributors cannot access data (power stations, devices, accounts) owned by customer enterprises, which can only query their own created data.

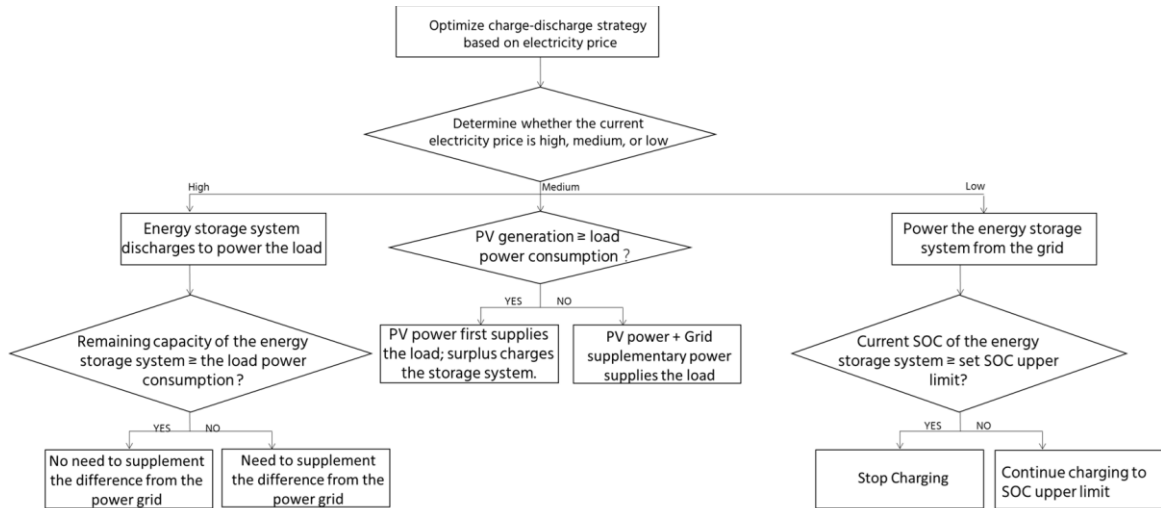
2.5.1 Add Enterprise Account

1. Go to *Enterprise*→*Enterprise*.
2. Click *Add* to add an enterprise account.
3. Fill in enterprise name. select enterprise type, fill in other basic information and set enterprise permissions, admin email and password.
4. Click *Confirm*.

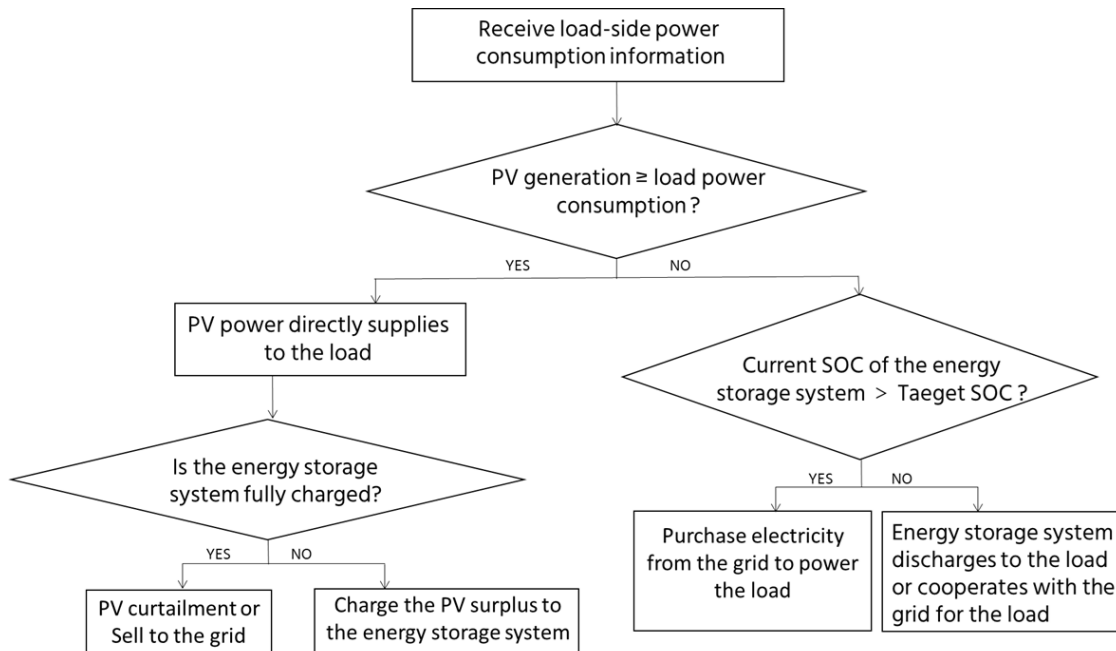
3 Advanced Configuration

The system supports switching between two operation modes:

- Peak Load Arbitrage mode:** It is applicable to enterprises whose aim is to reduce the cost of electricity consumption through the peak-valley tariff difference. Enterprises purchase electricity from the grid during low-price periods, store it, and then release the stored electricity for their own use or sell it back to the grid during high-price periods to earn the price difference.



- Self-produced And Self-used mode:** It is applicable to enterprises with photovoltaic systems, where generated electricity is preferentially supplied directly to production, office, air conditioning and other loads, with excess electricity beyond instantaneous demand stored for later use.



Each mode allows independent configuration of charge/discharge strategy, demand management

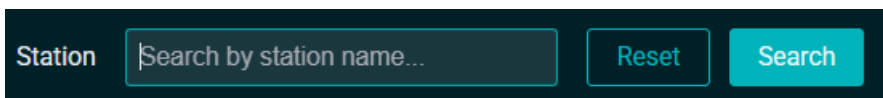
strategy, and back-flow-prevention strategy. See the following sections for more details.

3.1 Configure Control Strategy

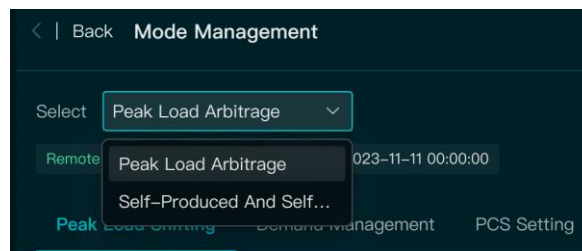
Go to the Control Strategy page to configure the station operation mode.

Steps

1. Go to *Operation*→*Station Operation*.
2. Enter the name of power station and click *Search*.

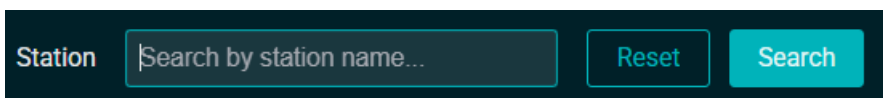


3. Click its card to go to detailed information of the station.
4. Go to *Control Strategy* page.
5. Click *Mode Management* and select corresponding mode.



3.2 Edit Current Strategy

1. Go to *Operation*→*Station Operation*.
2. Enter the name of power station and click *Search*.



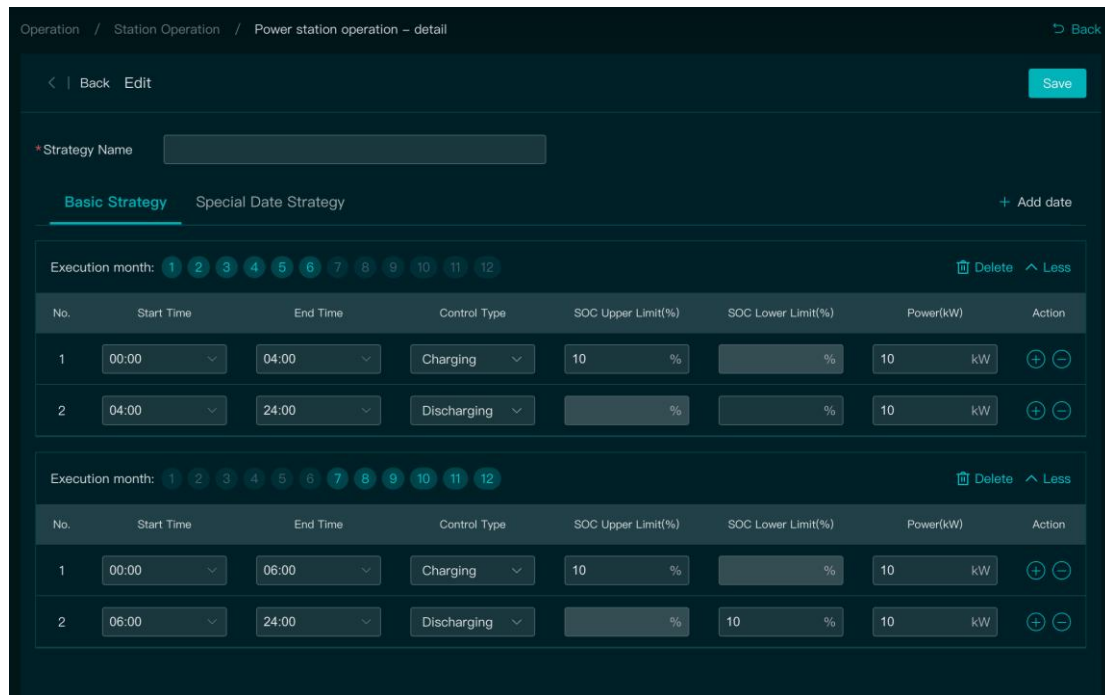
3. Click its card to go to detailed information of the station.
4. Go to *Control Strategy* page.

3.2.1 Charge/Discharge Strategy

The power station reduces the cost of electricity consumption through the difference in electricity prices between the peak and trough of electricity consumption. Set energy storage system charge/discharge times based on local tariffs and station load to maximize profits through time-of-use pricing.

(1) Click  to enable the function.

(2) Click Edit to enter Edit page, and set the strategies based on your actual needs.



NOTE

- The start time must not be earlier than the end time.
- The sum of charging/discharging time must be 24 hours. If no charging/discharging is required for the specified time period, you can set the power to 0.

(3) Click Save.


(4) Click *Apply*.

3.2.2 Demand Management

set the power demand of the power plant for each month.

(1) Click *Mode Management*.

(2) Click  to enable the function.

(3) Click  to set the demand for each month.

NOTE

The demand can only be configured for the current or future months.


(4) Click Save.

3.2.3 Back-flow-prevention

When the power generated by the PV is greater than the demand of the local load, the system is able to prevent the excess power from flowing back into the grid.

(1) Click *Mode Management*

(2) Click *PCS Setting*.

(3) Click  to enable the function.

(4) Enter limit value.

3.3 Develop & Implement Electricity Price Strategy

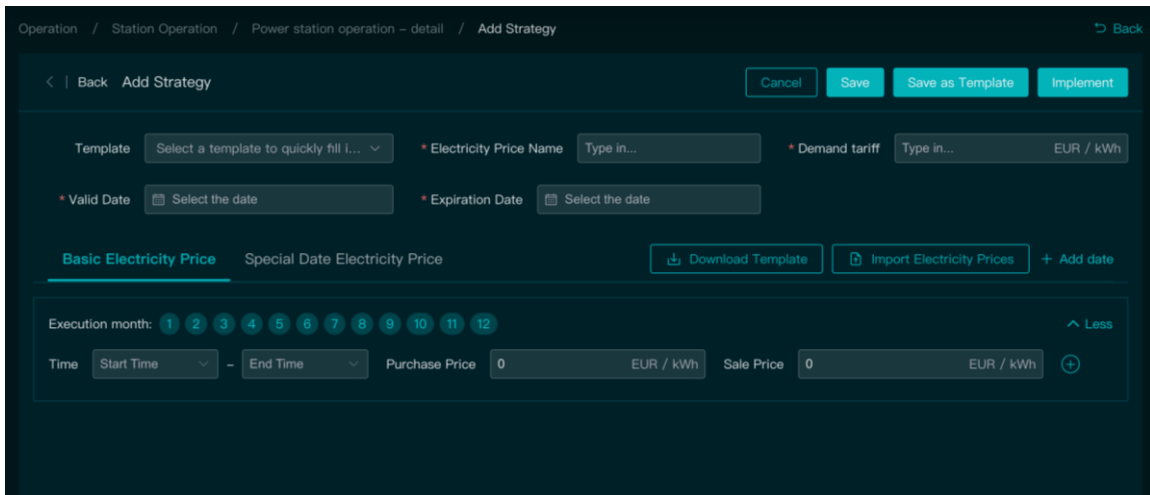
With electricity price strategy developed and implemented, the system can calculate the data of power station operation profit, charging cost, and discharging revenue based on the power station charging/discharging volume and charging/discharging time.

NOTE

- There are two types of electricity price strategies: basic strategy and special date strategy.
- Setting the strategies based on your actual needs can save money and boost revenue.

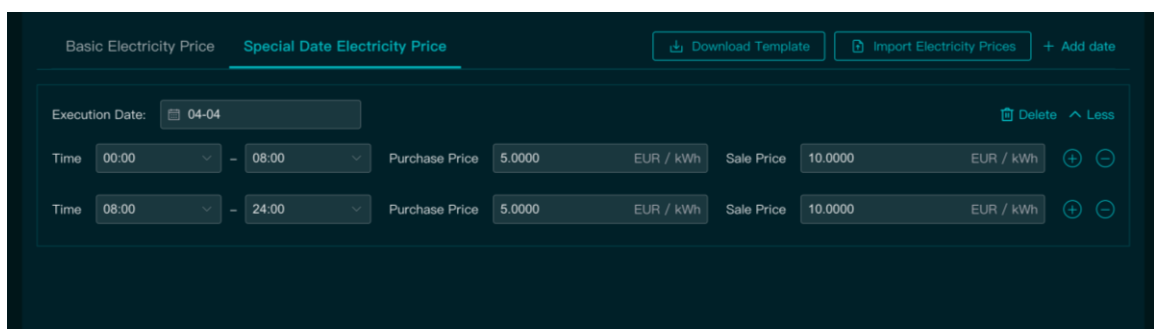
Steps

1. Go to *Operation* → *Station Operation*.
2. Select a power station and click its card to go to detailed information of the station.
3. Go to *Electricity Price* page.
4. Set price strategy.
 - Set Basic Electricity Price: Click *Add Price* → *Basic Electricity Price*, and fill in the content.



NOTE

- Template: Select a saved template to import electricity price quickly.
 - Electricity Price Name: Enter a customized electricity price name. You can enter the province, city, year, month and other information to distinguish the application scenarios of the electricity price.
 - Valid Date: Enter valid date of the electricity price.
 - Expiration Date: Enter expiration date of the electricity price.
 - Demand Tariff: Enter the electricity price corresponding to the annual electricity demand of the power station.
 - Sharp Period: Enter: Enter the electricity price when electricity demand is highest.
 - Peak Period: Enter the electricity price when electricity demand is relatively high.
 - Flat Period: Enter the electricity price when electricity demand is relatively smooth.
 - Valley Period: Enter: Enter the electricity price when electricity demand is lowest.
- Set Special Date Electricity Price: Click *Add Price* → *Special Date Electricity Price*, and fill in the content.



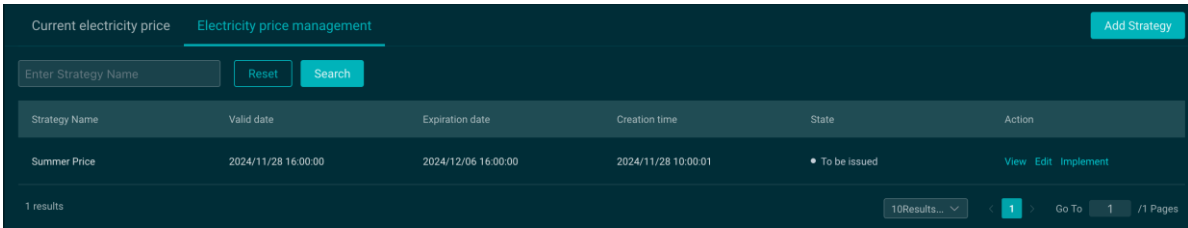
5. Click *Confirm*.

NOTE

Click *Save as Template* to make this template available to all power stations in the organization. Click *Save as Template* to make this template available to all power stations in the organization. If you need to execute it after saving, please refer to *3.4.2 Apply Electricity*

Price Template to execute the current strategy.

6. The set electricity price strategy appears on the *Electricity Price Management* page.



The screenshot shows a web interface for "Electricity price management". At the top, there are tabs for "Current electricity price" and "Electricity price management", with the latter being active. A search bar with "Enter Strategy Name" and "Reset" and "Search" buttons is present. Below is a table with columns: Strategy Name, Valid date, Expiration date, Creation time, State, and Action. One row is visible with the strategy name "Summer Price", valid date "2024/11/28 16:00:00", expiration date "2024/12/06 16:00:00", creation time "2024/11/28 10:00:01", and state "To be issued". The action column contains links for "View", "Edit", and "Implement". At the bottom, it shows "1 results" and a pagination control with "10 Results..." and "Go To 1 / 1 Pages".

Strategy Name	Valid date	Expiration date	Creation time	State	Action
Summer Price	2024/11/28 16:00:00	2024/12/06 16:00:00	2024/11/28 10:00:01	To be issued	View Edit Implement

- (Optional) Click *View* to view the strategy.
- (Optional) Click *Edit* to edit the strategy.
- Click *Implement* to implement the strategy.

3.4 Set Electricity Price Template

3.4.1 Configure Electricity Price Template

After configuring the Electricity Price Template, all organizations within the enterprise can access the template to quickly configure an electricity price policy.

3.4.1.1 Method 1

Steps

1. Go to *Operation*→*Electricity Price Template*.
2. Click *Add Template*, and fill in the pop-up box.
3. Click *Confirm* to save the template.

3.4.1.2 Method 2

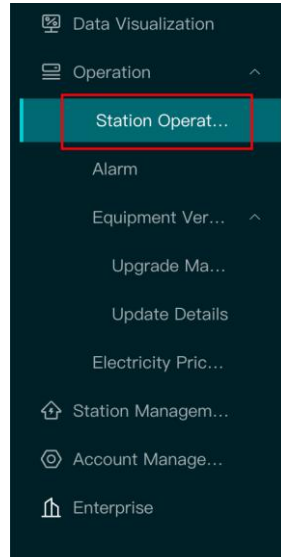
Steps

1. Go to *Operation*→*Station Operation*.
2. Select a power station, and click the card to enter station details.
3. Go to *Electricity Price* page.
4. Click *Add Price* to fill in the pop-up box.
5. Click *Save as Template*.

3.4.2 Apply Electricity Price Template

Steps

1. Go to *Operation* → *Station Operation*.



2. Select a power station, and click the card to enter station details.
3. Go to *Electricity Price* page.
4. Click *Add Price* and a window pops up.
5. Click *Template* to select a template.



A screenshot of a form for adding an electricity price template. The form has a dark background with light text. It contains the following fields: 'Template' with a dropdown menu showing 'Select a template to quickly fill i...'; '* Electricity Price Name' with a text input field 'Type in...'; '* Demand tariff' with a text input field 'Type in...' and a unit label 'EUR / kWh'; '* Valid Date' with a date picker 'Select the date'; and '* Expiration Date' with a date picker 'Select the date'. The 'Template' dropdown is highlighted with a red box.

6. Select *Valid Date* and *Expiration Date*.
7. Click *Confirm* to apply the electricity price of the template.

4 Station Operation

4.1 Switch Station View

Go to *Operation*→*Station Operation*.

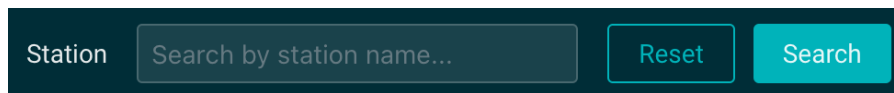
- Click  to switch station list view to card view.
- Click  to switch card view to station list view.

4.2 View Chargeable and Dischargeable Capacity

You can view the chargeable and dischargeable capacity of power stations through the following steps.

Steps

1. Go to *Operation*→*Station Operation*
2. Enter station name to search for a station.



Station

3. View chargeable and dischargeable capacity.
 - Click station card to enter Overview page to see detailed running information of a certain station.

Running Data: SOC, Power of Energy Storage, Chargeable/Dischargeable Energy, Day Charge Energy, Day Discharge Energy, Sum Charge Energy, Sum Discharge Energy.

Charge/Discharge/Revenue: Display the daily charging/discharging capacity and revenue data of the power station in different time periods.

- Click station card and go to Equipment page to see SOC of station.

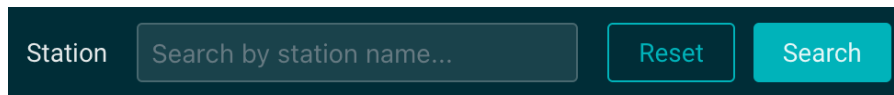
4.3 View Revenue

You can view the revenue of power stations through the following steps.

Steps

1. Go to *Operation*→*Station Operation*

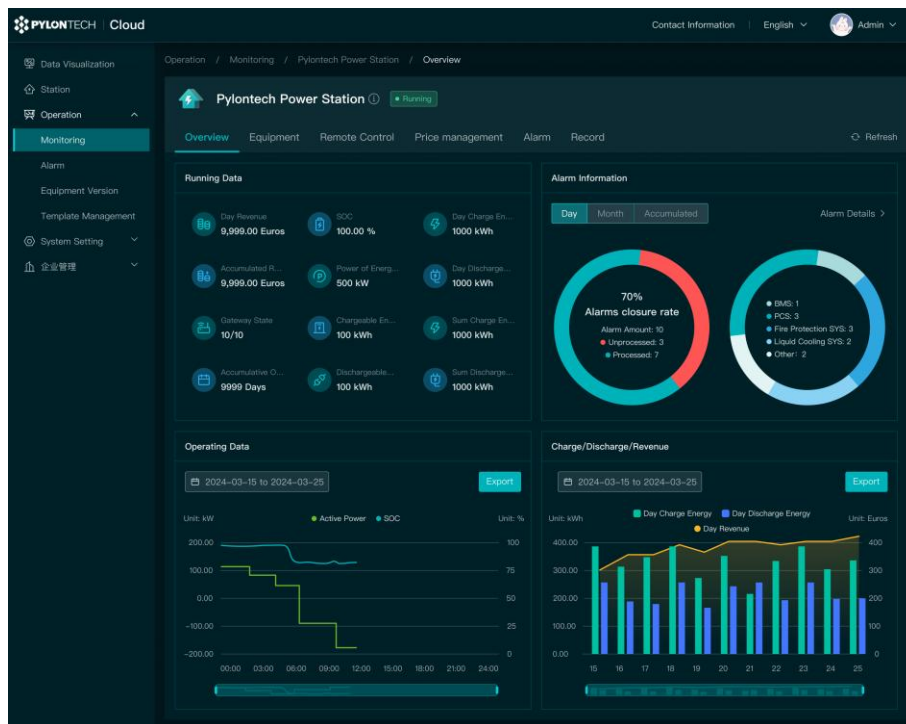
2. Enter station name to search for a station.



3. Click station card to enter Overview page to see detailed running information of a certain station.

Running Data: Day Revenue, Accumulative Revenue

Charge/Discharge/Revenue: Display the daily revenue data of the power station in different time periods.



4.4 View Overall Info

You can view the overall information of all power stations and detailed information of these stations through the following steps.

Steps

1. Go to *Operation* → *Station Operation* to view overall information of the station.
 - Number of Station, Installed Power, Installed Capacity, Active Power, Chargeable/Dischargeable Capacity.
2. Enter station name to search for a station.

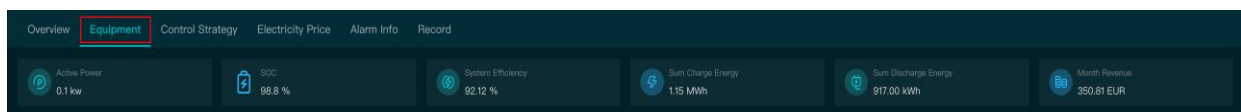
Station

3. Click station card to enter Overview page to see detailed running information of a certain station.
 - Running Data: Day Revenue, Accumulative Revenue, Gateway State, Accumulative Operational Days, SOC, Power of Energy Storage, Chargeable/Dischargeable Energy, Day Charge Energy, Day Discharge Energy, Sum Charge Energy, Sum Discharge Energy.
 - Alarm information: Alarm Closure Rate, and Alarm Area. Click Alarm Details to view specific alarm information.
 - Operating Data: Total Active Power, and SOC data of the power station in different time periods.
 - Charge/Discharge/Revenue: Display the daily charging/discharging capacity and revenue data of the power station in different time periods.

4.5 View Equipment Info

Steps

1. Go to *Operation*→*Station Operation*.
2. Select a power station and click its card to go to detailed information of the station.
3. Go to *Equipment* page to view Active Power, SOC, System Efficiency, Sum Charge Energy, Sum Discharge Energy and Month Revenue of the power station's energy storage equipment, and view the grid-side status, PV system status, energy storage system status, and load system status of the power station.

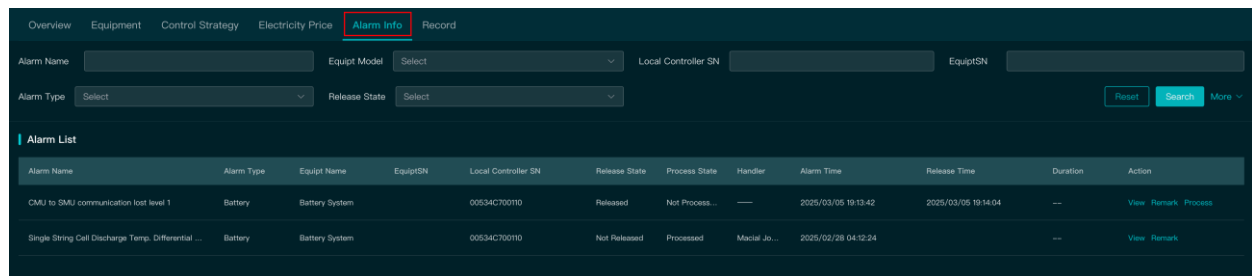


4.6 View & Release Alarms of a Single Station

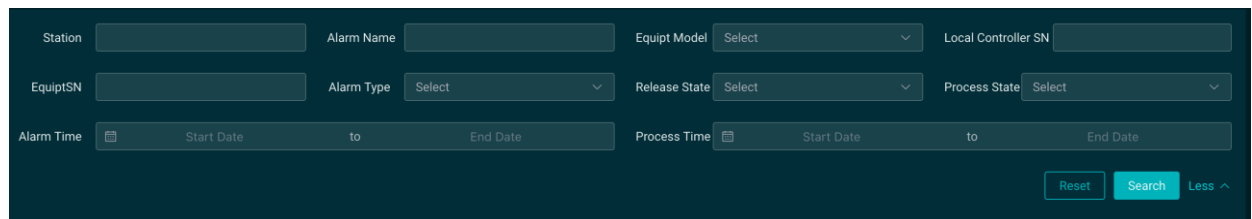
Refer to the following steps to view/process alarm messages and add notes to alarm messages.

Steps

1. Go to *Operation* → *Station Operation*.
2. Select a power station and click its card to go to detailed information of the station.
3. Go to *Alarm Info* page to view specific alarm information.



4. Filter alarm messages. Filter the reported alarm information by station name, Equip SN, Equip Model, Alarm Name, Alarm Type, Equip Model, Release State, and Process State.



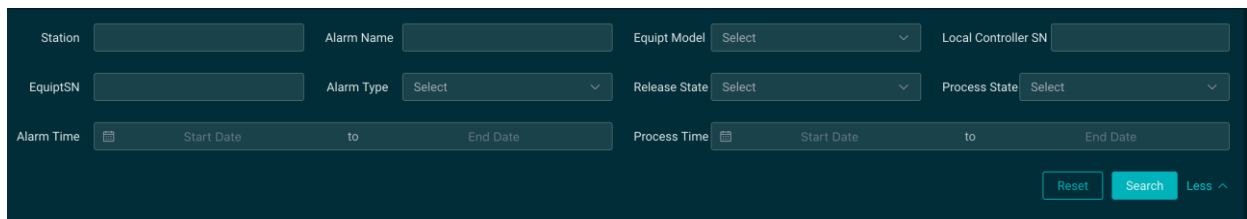
5. Click *View* to view the alarm information.
6. Click *Remark* to add notes to the alarm message.
7. Click *Process* to release the alarm.

4.7 View & Release Alarms of All Stations

Alarms are faults reported by all energy storage devices of the power station in the enterprise. Refer to the following steps to view/process alarm messages and add notes to alarm messages.

Steps

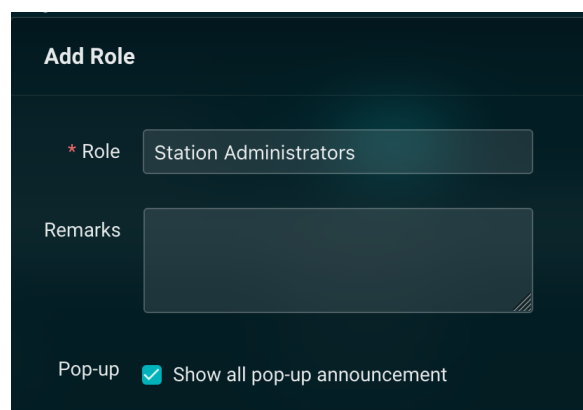
1. Go to *Operation*→*Alarm*.
2. Filter alarm messages. Filter the reported alarm information by station name, Equip SN, Equip Model, Alarm Name, Alarm Type, Equip Model, Release State, and Process State.



3. Click *View* to view the alarm information.
4. Click *Remark* to add notes to the alarm message.
5. Click *Process* to release the alarm.

NOTE

When adding a new role or configuring role permissions (see *Section 2.3.1 Add New Role & Configure Role Permissions*), alarm information will be shown in the lower right corner of the interface through the pop-up window if *Show all pop-up announcement* is ticked.

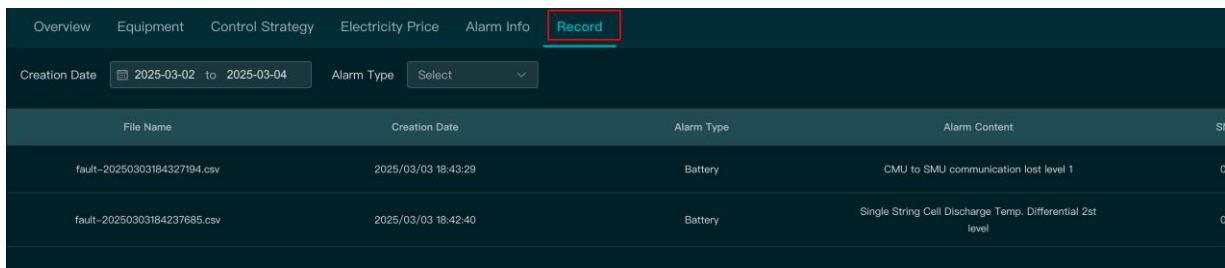


4.8 View WAV Recording Files

During partial energy storage system failures, the system auto-records pre/post-fault operational logs for analysis. These logs will be stored in the *Record* page.

Steps

1. Go to *Operation* → *Station Operation*.
2. Select a power station and click its card to go to detailed information of the station.
3. Go to *Record* page to view WAV recording files.
 - Click *Download* to download recording data to local.
 - Click *View* and the detailed alarm information will pop up.



File Name	Creation Date	Alarm Type	Alarm Content	SN
fault-20250303184327194.csv	2025/03/03 18:43:29	Battery	CMU to SMU communication lost level 1	0
fault-20250303184237685.csv	2025/03/03 18:42:40	Battery	Single String Cell Discharge Temp. Differential 2st level	0

4.9 View Overall Data of All Stations

Refer to the following steps to view all data from the enterprise perspective.

Click Data Visualization to see detailed running information of all stations from the enterprise perspective.

- Number of Station: in the picture, each bright spot on the earth represents a station. Click on a power station to view information, including the Station Status, SOC, Installed Power, and Installed Energy.
- Running Data: Display the revenue of all stations, such as Day Revenue, Day Charge Energy, Accumulated Revenue, Accumulated Charge Energy, Accumulated Discharge Energy.
- Month Operational Trends: Display the trends of revenue.
- Revenue ranking for Jun: Display the revenue of all power stations within the enterprise for the current month and rank.
- Revenue ranking for 2025: Display the revenue of all power stations within the enterprise for the current month and rank.

- Station State: Display the state of all stations in the enterprise to identify abnormal power stations more quickly.
- Alarm information: View alarms reported by all energy storage devices of the power station in the enterprise.

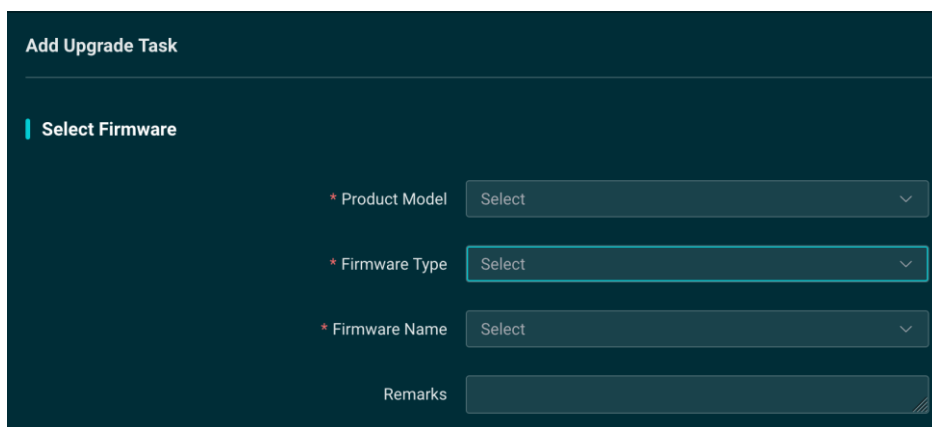
5 Station Upgrade

Firmware controls the basic functions of a hardware device, and upgrading the firmware results in better product performance, more features, and more security. This section describes how to view, delete, and upgrade firmware.

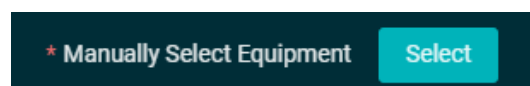
5.1 Upgrade Firmware

Steps

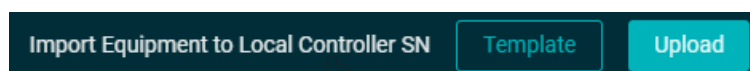
1. Go to *Equipment Version*→*Upgrade Management*.
2. Click *Add* and a window pops up.
3. Select a firmware.



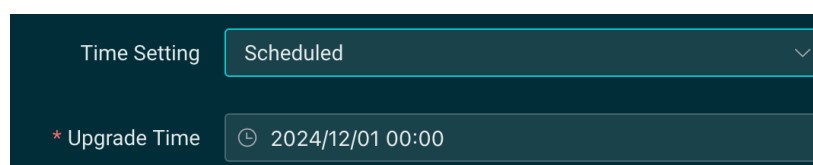
4. Select an equipment.
 - Select an equipment manually.



- Import equipment in batch: download a template, and fill in the local controller SN of the devices to be upgraded in the template and upload it.



5. Set uploading time. You can update firmware immediately or upgrade it in a scheduled time.



6. Click *Save and Implement*, and the firmware will be upgraded at the scheduled time.

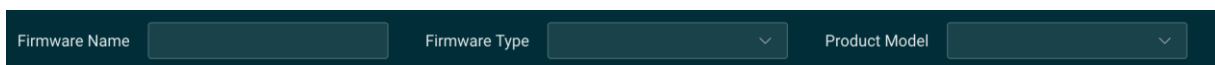
NOTE

Click *Save* to save the upgrade task. The upgrade task shows the status of Inactive in the task list. If you want to execute the task, click *Edit* to enter Edit page and click *Save and Implement*.

5.2 View Firmware

Steps

1. Go to *Equipment Version*→*Firmware*.
2. Filter firmware through firmware name, firmware type and product model.



3. Click *View* to view firmware information.

5.3 Delete Firmware

Steps

1. Go to *Equipment Version*→*Firmware*.
2. Filter firmware through firmware name, firmware type and product model.



3. Click Delete to delete firmware.

NOTE

Firmware cannot be recovered after deletion. Please be careful.

5.4 Query Firmware Upgrade Records

Steps

1. Go to *Equipment Version*→*Upgrade Details*.
2. Filter the equipment and click *Search* to find the right firmware.
3. View upgrade records.



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